

Mandeville Care Services Limited

Mandeville Grange Nursing Home

Inspection report

201-203 Wendover Road
Aylesbury
Buckinghamshire
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Date of inspection visit:
11 March 2021

Date of publication:
24 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Mandeville Grange Nursing Home is a care home located on the outskirts of Aylesbury, Buckinghamshire and is owned by Mandeville Care Services Limited. The original building is a traditional Victorian house, over the years it has been added to and now provides care and support for up to 31 people. At the time of our inspection 29 people were living at the home

We found the following examples of good practice.

People were supported to keep in touch with their families throughout the COVID-19 pandemic. This included individual visitor plans as part of their care plan to make sure their social contact needs are met. These plans and supporting policies had recently been amended to reflect the change in care home visitor guidance. There was a booking system in place to stagger visitors and visit times to minimise visitor numbers. Prior to each visit, visitors completed a lateral flow test and had the visitor expectations and procedures clearly explained.

The service was receiving professional visitors, with robust infection control procedures in place. Visitors entered via a buzzer system, were received into a separate area on arrival where they were provided with guidance, personal protective equipment (PPE) and health screening was completed. Each visitor also had their temperature checked by staff on arrival.

There were sufficient supplies of PPE including masks, gloves, aprons and hand sanitiser. Staff had received training in infection prevention and control, PPE including donning and doffing and hand hygiene. PPE was disposed of safely in clinical waste bins which helped reduce the risk of cross contamination.

A regular programme of testing for COVID-19 was in place for staff and people who lived in the service. This meant swift action could be taken if any positive results were received.

Staff told us the provider and registered manager had been and continued to be supportive of staff, and risk assessments had been completed with staff who identified as facing higher risks. The registered manager was positive about the commitment staff had shown throughout the pandemic and welcome received as they had joined the home a week prior to the pandemic. Staff were regularly tested for COVID-19 and had received COVID-19 vaccinations in January 2021.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Mandeville Grange Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.