

Handsale Limited Colne Place Residential Care Home

Inspection report

97 High Street Earls Colne Colchester Essex CO6 2RB Date of inspection visit: 12 January 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Colne Place Residential Care Home provides personal care without nursing for up to 33 people some of whom maybe living with dementia. At the time of inspection 14 people were using the service. The service is set over two floors in a residential area.

We found the following examples of good practice.

- The service was currently closed to visitors, however people could visit their relatives who were receiving end of life care. Measures were in place such as temperature checks, Personal Protective Equipment [PPE] and separate entrances and exits to the building to ensure infection risk was kept to a minimum.
- People had been supported to stay in touch with their loved ones using electronic devices.
- Staff and people using the service were receiving regular COVID-19 tests in line with government guidelines. Where positive test results were received, the registered manager acted promptly to ensure people and staff followed guidance on isolating.
- Staff had received training on the use of PPE and infection control practices and processes were in place to minimise the spread of infection. There was an adequate supply of PPE.
- Cleaning schedules were in place and the environment had been deep cleaned.
- The provider was supporting staff with wellbeing checks.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated



Colne Place Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 12 January 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.