

Dr Samir Sadik

Inspection report

1 Dunkerley Street Ashton Under Lyne OL79EJ Tel: 01613307087

Date of inspection visit: 17 November 2020 Date of publication: 15/12/2020

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location	Good	
Are services safe?	Good	
Are services effective?	Good	
Are services caring?	Good	
Are services responsive to people's needs?	Good	
Are services well-led?	Good	

Overall summary

We last inspected Dr Samir Sadik (also known as Waterloo Medical Centre) on 28 August 2019.

The practice was rated as good for being safe, caring, responsive and well-led, and requires improvement for being effective and population groups, people with long-term conditions, families, children and young people and working age people. This resulted in an overall rating of good.

We found that the provider had breached one regulation of the Health and Social Care Act 2008. We issued a Requirement Notice in relation Regulation 12 HSCA (RA) Regulations 2014 Safe care and Treatment. The report on this inspection can be found on our website at: https://www.cqc.org.uk

We carried out this focused desk-based review of Dr Samir Sadik on 17 November 2020. The purpose of this review was to determine if the services provided by the practice were now meeting the legal requirements and regulations under Section 60 of the Health and Social Care Act 2008.

We found that improvements had been made and the provider was no longer in breach of the regulations. The practice is now rated 'good' for providing an effective service.

During this desk-based review we interviewed staff over the telephone and looked at a range of documents submitted by the practice to demonstrate how they had met the requirements notice. Information reviewed included:

- Practice action plan
- Publicly available data, including data relating to treatment of patients with long term conditions, up-take of childhood immunisations and cervical screening.
- Systems and process to monitoring patient outcomes and medicines prescribed.

During this desk-based review we looked at the following question:

Are services effective?

We found that this service was providing effective care in accordance with the relevant regulations.

- There was a clear system in place to monitoring of the outcomes for patients with long term conditions and the Quality Outcomes Framework data 2019/20 showed significant improvement, with the practice now in line with local and national averages..
- There was a clear governance system in place to continually monitor and audit data to ensure they continued to offer effective care.
- A clear quality improvement plan was in place and additional nursing staff had been employed to improve up take of both childhood immunisations and cervical screening.

In addition, the practice have also updated the telephone system and launched a new website to improve access and communication with patients.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Population group ratings

Older people	Good
People with long-term conditions	Good
Families, children and young people	Good
Working age people (including those recently retired and students)	Good
People whose circumstances may make them vulnerable	Good
People experiencing poor mental health (including people with dementia)	Good

Our inspection team

This desk based review was carried out by a CQC compliance inspector. It did not involve a visit to the practice.

Background to Dr Samir Sadik

Dr Samir Sadik is located at Waterloo Medical Centre, 1 Dunkerley Street, Ashton Under Lyne, Tameside OL7 9EJ.

The surgery has good transport links and there is a pharmacy located nearby.

The provider is registered with CQC to deliver the regulated activities; diagnostic and screening procedures, maternity and midwifery services and treatment of disease, disorder or injury and surgical procedures.

Dr Samir Sadik is part of Tameside and Glossop Commissioning Group (CCG) and provides services to approximately 2,811patients under the terms of a general medical services (GMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The provider is a single handed male GP who registered with the CQC in February 2017. The practice also employed a full time male GP and two regular part time locum GPs (one female), practice nurses, a health care assistant, phlebotomist and a pharmacist.

The practice is supported by a new practice manager and a team of administration/reception staff.

The age profile of the practice population is broadly in line with the CCG averages. The National General Practice Profile states that 85% of the practice population is from a white British background with 12% from an Asian background a further 3% of the population originating from black, mixed or other non-white ethnic groups.

Information published by Public Health England rates the level of deprivation within the practice population group as three, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest. Male life expectancy is 76.5 years compared to the national average of 79 years. Female life expectancy is 81 years compared to the national average of 83 years.