

Sovereign Care Limited

Ampersand

Inspection report

Parsonage Lane
Rochester
Kent
ME2 4HP

Tel: 01634724113

Date of inspection visit:
11 December 2020

Date of publication:
23 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Ampersand is a residential care home providing personal care and accommodation to up to 43 older people and people living with dementia. At the time of the inspection the service was supporting 37 people.

We found the following examples of good practice.

- People living at the service had individual COVID-19 risk assessments. This was to help identify any issues which might make them more vulnerable and to plan how to support them safely.
- Staff deployment had been modified to minimise the need for staff to move between different areas of the service.
- The layout of communal areas had been adapted to help with social distancing. For instance, tables and chairs in the dining area and lounge had been spaced out where possible.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Ampersand

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 December 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.