

Lawnbrook Care Home Limited

Lawnbrook Care Home

Inspection report

15 Lawn Road
Southampton
Hampshire
SO17 2EX

Tel: 02380577786

Date of inspection visit:
22 February 2022

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17 March 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Lawnbrook Care Home is a residential care for up to 30 people who may be living with dementia. The home is purpose built over three floors with communal sitting and dining areas are on the ground floor and the other floors are accessible by passenger lift.

We found the following examples of good practice.

Visitors were able to access different floors by using the stairs rather than the lift. This meant visitors did not access the small space which was used by people living in the home.

The manager ensured people who were at the end of their lives, had time with those close to them, within necessary COVID-19 restraints.

Where people used equipment such as wheelchairs, these were used by one person only, to reduce the risk of cross-infection. Cleaning schedules and audits were in place which ensured the home was kept clean.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Lawnbrook Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 22 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using personal protective equipment effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting

- Visitors, such as friends and family, were asked to pre-book visits and to take a lateral flow test for COVID-19. Visits had taken place in the front lobby, but this was starting to change so visitors who were 'essential care givers' could see people in their bedrooms. Visitors were also starting to take people out for trips.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.