

Countrywide Care Homes (2) Limited

Yohden Hall Care Complex

Inspection report

Hesleden Road
Blackhall
Hartlepool
Cleveland
TS27 4LH

Date of inspection visit:
17 March 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Yohden Hall Care Complex is a nursing and residential care home accommodating up to 77 people. Care is provided for younger adults, people aged 65 and over, some of whom are living with dementia and people with learning disabilities. Care is delivered across three separate areas of the home. At the time of this inspection there were 56 people living at the service.

We found the following examples of good practice.

All visitors had a temperature check and completed a health declaration before entry. There were ample PPE and handwashing facilities available.

The home supported relatives to visit their loved ones in-line with national guidance. This included visitors being tested for COVID-19 on arrival.

The home was clean, and staff were regularly cleaning frequently touched surfaces.

Staff had received guidance on correct PPE use and were following this. Staff had guidance from an 'infection prevention and control champion', a member of staff nominated to share best practice.

The registered manager praised staff for the positive atmosphere in the home and the commitment they had shown throughout the pandemic.

Staff spoke highly of the registered manager and deputy manager and told us they felt supported in their roles.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Yohden Hall Care Complex

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 17 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.