

Mayfair residential care home Limited

# Mayfair Residential Care Home Ltd

## Inspection report

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28 October 2020

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## Ratings

|                                 |                                |
|---------------------------------|--------------------------------|
| Overall rating for this service | Inspected but not rated        |
| Is the service safe?            | <b>Inspected but not rated</b> |

# Summary of findings

## Overall summary

Mayfair Residential Care Home Limited is a care home providing personal care and accommodation for up to 19 older people some of whom may be living with a dementia related condition.

We found the following examples of good practice.

- The service had measures in place to observe people and staff for signs and symptoms of the coronavirus. Both staff and residents had their temperatures taken daily and visitors were checked prior to admission into the service.
- All visits were escorted to ensure infection prevention and control procedures were followed. A separate entrance and exit were used for visitors, staff completed cleaning of all areas visited after visitors left the building.
- Staff supported people to communicate with their families. The service had recognised individual preferences of communication, such as; hand written letters, postcards and socially distanced visits outside the building. This reduce the risks of the virus being transmitted within the care home.
- The service had communicated well with people and their relatives, so they understood the current risks and were able to make informed choices.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We had concerns about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 28 October 2020 and was announced.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.

We have also signposted the provider to resources to develop their approach.