

The Court Care Group Limited

Oaklands Nursing and Residential Home

Inspection report

Talbot Street
Briercliffe
Burnley
Lancashire
BB10 2HW

Tel: 07961939867

Date of inspection visit:
04 November 2020

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13 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Oaklands Nursing and Residential Home is registered to provide accommodation, personal care and nursing care for a maximum of 44 people. The service is situated in a quiet residential area in Harle Syke, Briercliffe on the outskirts of Burnley.

We found the following examples of good practice.

There were clear infection prevention and control procedures which were understood and followed by staff. All staff were trained in the use of personal protective equipment (PPE), handwashing techniques and participated in the testing programme. During our visit, the staff were wearing appropriate PPE and plentiful supplies were available around the home.

There was a good standard of cleanliness in all areas seen. Additional housekeeping staff had been employed and the frequency of cleaning had been increased. There were effective policies, procedures and risk assessments in place to maintain good practice in relation to infection control and to provide safe and kind care.

The provider's infection prevention and control policies and procedures were up to date and a monthly audit had been carried out. A Covid-19 Response Plan and business contingency plan were in place and had been followed. The management team were working closely with the local authority and clinical commissioning group and other partners including the community nurses.

Visiting was subject to government restrictions. However, people were supported to maintain contact with their relatives in different ways including window visits and telephone calls. A warm and safe area was available in the garden for relatives to visit their family members, for when visiting restrictions were eased. There were procedures in place for essential visitors, which included temperature and health checks.

The atmosphere in the home was settled and calm and staff were attentive and caring towards people. People were occupied with watching TV, reading books and newspapers and spending time talking to others or staff. Other people preferred to stay in their bedrooms.

We were assured this service met good infection prevention and control guidelines.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the provider was following infection prevention and control procedures to keep people safe.

Inspected but not rated

Oaklands Nursing and Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of the Care Quality Commission's (CQC's) response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

This inspection took place on 4 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.