

Conquest Care Homes (Peterborough) Limited

Conquest Lodge

Inspection report

Dagless Way
March
Cambridgeshire
PE15 8QY

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Date of inspection visit:
07 April 2021

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29 April 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Conquest Lodge is a residential home providing personal care to 19 people who have a learning disability or autistic spectrum disorder, and/or physical disability. The service is located on one site but split across four bungalows. At the time of the inspection there were 18 people living at Conquest Lodge.

We found the following examples of good practice.

The service took part in the national COVID-19 testing programme for care homes. People and staff had received their vaccinations. Risk assessments were completed to keep staff and people safe.

Visitors were welcomed and required to book an appointment. Visitors were asked to follow the providers safe entry procedure's for example, their temperature was checked, they completed documentation about COVID-19. Visitors who were not part of a regular testing programme, were asked to complete a rapid COVID-19 test. Personal protective equipment (PPE) was also provided for visitors as part of good infection control practice.

Staff followed the providers infection prevention controls, this included monitoring and documenting their temperature before commencing each shift. Regular meetings were held to discuss good practice and review any changes to guidance.

All staff received training on infection control, the correct use and disposal of PPE and good hand washing techniques. Competency checks to ensure staff maintained good practices were completed. Regular infection control audits were completed and monitored to ensure best practices were followed.

The home looked visibly clean. Rooms were uncluttered to support effective cleaning. Cleaning schedules had been changed to incorporate sanitising frequently touched areas. Night cleaning schedules had also increased to provide deep cleaning of communal areas.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Conquest Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 7 April 2021.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.