

Bupa Care Homes (CFHCare) Limited

Barton Brook Residential and Nursing Home

Inspection report

201 Trafford Road
Eccles
Salford
M30 0GP

Date of inspection visit: 21 December 2015
Date of publication: 23/02/2016

Ratings

Overall rating for this service

Good



Is the service safe?

Requires improvement



Overall summary

Barton Brook Nursing and Residential Home provides nursing, personal care and accommodation for up to 120 older people. The home is owned by BUPA Care Homes. Accommodation is provided in four single storey units with each unit housing up to 30 people. There is a large car park available at the front of the building.

This unannounced inspection was carried out on 21 December 2015 and was unannounced. We carried out this inspection to check if improvements had been made following our previous two inspections in August 2014 and June 2015, where the service was found to be in breach of regulation with regards to the safe management of medication. Since then, the provider sent us an action

plan, detailing any improvements they had made to help keep people safe. This inspection was a 'Focused' inspection and as such, we only looked at how medication was handled, so did not conduct a full comprehensive inspection against the other key questions.

During this inspection we still had concerns with how people received their medication. We looked at how medicines were managed and administered in three of the four houses (Moss, Brindley and Irwell). We found medicines were not administered in a timely way in Irwell House so people were not protected from harm.

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The service was not safe. We looked at how medicines were managed and administered in three of the four houses (Moss, Brindley and Irwell). We found medicines were not administered in a timely way in Irwell House so people were not protected from harm.

Requires improvement



Barton Brook Residential and Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014.

We undertook an announced focused inspection at Barton Brook Nursing and Residential Home on the 21

December 2015. This inspection was undertaken to ensure that improvements had been implemented by the service following our previous two inspections in August 2014 and June 2015.

We inspected the service against one of the five key questions we ask about services during an inspection, which were not meeting legal requirements. This included; 'Is the service Safe'.

The inspection was undertaken by one pharmacist inspector from the Care Quality Commission (CQC). Before the inspection, we reviewed all the information we held about the home. We reviewed statutory notifications and safeguarding referrals.

Is the service safe?

Our findings

We looked at how medicines were handled in three of the four houses and found that medicines were stored safely and at the right temperatures. We watched medicines being given in one house and saw that this was done in a safe and respectful way. We looked in detail at 10 out of 30 people's medicine charts in each house. When medicine charts were handwritten by staff entries were signed by two nurses to show they had been checked for accuracy. The receipt and disposal of medicines was accurately recorded so medicines could be accounted for. We didn't find any 'gaps' in administration records. Staff checked the records on charts after each medicine 'round' to ensure they had been completed properly.

Two people whose records we saw were prescribed a medicine that must be given at exact times each day for maximum benefit. One person was given this medicine at the right time but the other was not. Another person suffered harm because one of their medicines had been out of stock for 48 hours.

Guidelines for staff (protocols) were written for all the people prescribed medicines to be taken 'when required'. These protocols included extra administration instructions to guide staff.

Medicines that are controlled drugs (CDs) were stored in the way required by law. Staff followed the home's policy for handling controlled drugs and stock balances of the sample we checked were correct.

Emollient and barrier creams were applied by trained carers and application was recorded on a separate chart. The records showed that these creams were being used, though occasionally not as frequently as prescribed by the doctor.

The fact that two people did not receive their medicines when they needed them demonstrated a continued breach of Regulation 12 of The Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

This section is primarily information for the provider

Enforcement actions

The table below shows where legal requirements were not being met and we have taken enforcement action.

Regulated activity

Accommodation for persons who require nursing or personal care

Diagnostic and screening procedures

Treatment of disease, disorder or injury

Regulation

Regulation 12 HSCA (RA) Regulations 2014 Safe care and treatment

Appropriate systems were not in place to ensure people received their medication safely.

The enforcement action we took:

We issued a Warning Notice against this regulation.