

Lux & Lux Care Ltd

Ashlands Nursing Home

Inspection report

Turnpike
Rossendale
Lancashire
BB4 9DU

Date of inspection visit:
13 January 2022

Date of publication:
25 February 2022

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Ashlands Nursing Home is a residential care home providing personal care and nursing care for up to 21 older people and people with a physical disability. At the time of the inspection, 15 people were living at the home.

We found the following examples of good practice:

Staff wore personal protective equipment (PPE) in line with Government guidance. PPE was available throughout the home and was disposed of safely. Staff had completed training in infection control and the safe use PPE.

We found the home clean. Regular cleaning was being completed to ensure people were protected as much as possible from the risk of cross infection.

Staff and people living at the home were being tested regularly in line with Government guidance, to ensure that appropriate action could be taken if anyone contracted the COVID-19 virus.

There were clear processes in place for visitors to the service. On arrival, their temperature was taken, and they were required to provide proof of a negative lateral flow device (rapid) test to confirm that they did not have a COVID-19 infection. They were required to wear appropriate PPE and maintain social distancing during their visit. The manager needed to ensure that the vaccination status of all visiting professionals was checked before they entered the home.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ashlands Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection prevention and control measures at this service. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the manager about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 13 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The manager told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- People were receiving visits in line with Government guidance and local Public Health advice. The manager understood the importance of visits to people. Where visits within the home environment were not possible, the manager facilitated screened visits in the home's entrance area.

From 11 November 2021, registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The manager was meeting the requirement to ensure all non-exempt staff working at the home were vaccinated against COVID-19. However, they were not always ensuring that visiting professionals had been vaccinated. The manager told us they had experienced resistance from some visiting health professionals to providing evidence of their vaccination status in line with Government guidance. We discussed the importance of this with the manager, who assured us she would not allow visiting professionals entry to the home in future if they did not provide proof of vaccination or exemption. After the inspection, this issue was escalated to the relevant agencies.