

Barchester Healthcare Homes Limited

Washington Grange

Inspection report

Burnhope Road
Barmston
Washington
Tyne and Wear
NE38 8HZ

Tel: 01914191955
Website: www.barchester.com

Date of inspection visit:
20 November 2020

Date of publication:
01 December 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

About the service

Washington Grange accommodates 40 people with personal care needs in a purpose-built building. Some of the people were living with dementia. On the day of our inspection there were 34 people using the service.

We found the following examples of good practice:

- Appropriate measures were in place at the entrance and inside the home to prevent visitors from spreading infection. All visitors were required to wear appropriate personal protective equipment (PPE) and follow good hand hygiene practices.
- There were sufficient stocks of PPE. There was clear signage on the correct use of PPE and handwashing techniques, and staff had received appropriate training in infection prevention and control.
- The environment was very clean and additional cleaning was taking place of frequently touched surfaces. Some minor changes had been made to the layout of furniture to encourage and support social distancing.
- Staff supported people's social and emotional wellbeing. National visiting restrictions were in place at the time of the inspection, so people were supported to keep in touch with their family members via video or telephone calls.
- The provider and registered manager ensured staff were fully supported to maintain their wellbeing. The registered manager kept up to date with the latest guidance and ensured this was communicated to staff.

Further details can be found in the key question below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Washington Grange

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 20 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.