

M D Surgery Limited Moreton Dental

Inspection report

Mann Cottage
Oxford Street
Moreton In Marsh
Gloucestershire
GL56 0LD

Telephone: 01608650969

website: www.moretondental.com

Date of inspection visit: 14/09/2020

Date of publication: 15/10/2020

Overall summary

We carried out this desk-based review on 15 September 2020 under section 60 of the Health and Social Care Act 2008 as part of our regulatory functions.

We carried out the review as a result of concerns raised with us that the provider may not be meeting the fundamental standards of care. We planned the review to check whether the provider was meeting the legal requirements in the Health and Social Care Act 2008 and associated Regulations. The review was led by a CQC inspector with remote access to a specialist dental adviser.

This question forms the framework for the areas we look at during the review.

This desk-based review was undertaken during the Covid-19 pandemic. Due to the demands and constraints in place because of Covid 19 we looked at records the provider sent us about how the service is managed.

To get to the heart of patients' experiences of care and treatment we asked the following question:

- Is it safe?

Our findings were:

Are services safe? We found this practice was providing safe care in accordance with the relevant regulations.

Background

Moreton Dental is in Moreton-in-Marsh and provides private treatment to patients of all ages.

There is step-free access for people who use wheelchairs and pushchairs. Car parking spaces are available near the practice. There is a local bus service directly outside the practice.

The dental team includes the principal dentist, one dental hygienist, one qualified dental nurse/ receptionist and one trainee dental nurse. The practice has one treatment room.

The practice is owned by an individual who is the principal dentist there. They have the legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated regulations about how the practice is run.

The practice is open Monday to Friday from 9.00am to 5.00pm. The practice operates an out-of-hours emergency service until 9.00pm during weekdays and from 9.00am to 5.00pm Saturdays and Sundays.

Our key findings were:

The provider had infection control procedures in place which took in to account published guidance, including procedures relating to the Covid-19 pandemic.

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services safe?

No action



Are services safe?

Our findings

We found that this practice was providing safe care and was complying with the relevant regulations.

The provider had taken in to account current published Covid-19 guidance relating to dental practices and had introduced new systems and procedures. These included measures to reduce risks to patients and staff from Covid-19, such as identifying clear one-way routes around the practice, regular supplies of suitable personal protective equipment and triaging of patients.

All staff at the practice, except one who was away on maternity leave, received infection control training on 3 June 2020 and were shown the new standard operating procedures on the 1 June 2020.

The practice reviewed Covid-19, advisory information and updates. Practice specific information was provided to staff and circulated to all patients via letter.

Patients and visitors were requested to undertake a Covid 19 risk assessment prior to their appointment being booked and again when they attended the practice for their appointment.