

Caritas Services Limited

Jackson House

Inspection report

2 Lode Hill Cottages
Altrincham Road, Styal
Wilmslow
Cheshire
SK9 4LH

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Date of inspection visit:
15 April 2021

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07 May 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Jackson House is a small care home providing accommodation and nursing care for up to four adults with a learning disability and/or mental health needs. At the time of our visit, two people lived at the home.

We found the following examples of good practice.

The provider had developed detailed policies, procedures and risk assessments to manage risks relating to the COVID-19 pandemic. These were clearly written and regularly updated.

Systems were in place to screen visitors for symptoms of COVID-19. People were supported to keep in touch with their loved ones through face to face visits, telephone and video calls.

Staff wore appropriate personal protective equipment (PPE) and had access to adequate supplies. People receiving care also confirmed staff wore PPE when supporting them.

Signage and information was prominently displayed. Posters displayed were in an easy to read format using a mixture of words and pictures. These were effective in helping people living at Jackson House understand the risks associated with COVID-19.

Staff undertook regular COVID-19 tests and daily temperature checks. People living at the service were also monitored for symptoms of COVID-19 so that signs of ill-health were picked up quickly and appropriate action taken.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Jackson House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 15 April 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.