

Borough Care Ltd

# Bamford Close

## Inspection report

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15 October 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Bamford Close is a residential care home. At the time of our inspection, the service was providing accommodation and personal care for 37 people aged 65 and over, who are living with dementia. One person was in hospital; the service can support up to 40 people.

The accommodation is single storey and consists of four interconnecting households which accommodate 10 people. Each unit has a communal lounge, dining room and kitchen and there is a large lounge and dining room located in the middle of the service. The service is located near local facilities.

We found the following examples of good practice.

Communal areas had been reorganised to promote social distancing between people living at Bamford Close. New furniture had been purchased which was easy to clean and enabled good infection control practices.

Staff had their temperatures taken and change into their work uniform at the beginning of each shift. Staff were seen to be following the current government guidance in relation to the personal protective equipment (PPE) being used and engaged fully in the testing regime for COVID-19. PPE was readily available in all areas where staff may require access to it.

There were additional regular cleaning schedules for touch point areas and deep cleaning within the service. New cleaning equipment had been sourced to promote good infection prevention and control.

The home supported relatives to visit their family member through scheduled window and garden visits when government and local guidance allowed. There were clear expectations of these visits and time slots allocated to ensure a smooth transition between visitors. All areas for visiting were scheduled for cleaning before and after each visit.

The service was carefully managing the balance between ensuring the home promoted good infection control and felt a homely and comfortable environment to live. The registered manager advised this was being constantly reviewed and a different approach would be used in the event of an outbreak to ensure good infection control was the priority.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Bamford Close

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 15 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.