

GCH (North London) Ltd

Drayton Village Care Centre

Inspection report

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West Drayton
Middlesex
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Date of inspection visit:
14 January 2021

Date of publication:
23 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Drayton Village Care Centre is a nursing home and is part of GCH (North London) Limited. It provides accommodation for up to 91 older people in single rooms. The home is situated within a residential area of the London Borough of Hillingdon. At the time of our visit there were 84 people using the service.

We found the following examples of good practice.

Appropriate procedures were in place to reduce the risk of people visiting the home, including relatives and professionals, catching or spreading the infection. These included designated entrance and exit for visitors and staff, all visitors wearing appropriate Personal Protective Equipment (PPE) and a specific room for visits with a plastic screen which could be cleaned.

Whenever possible social distancing was complied with but where this was not possible for example when providing personal care staff wore appropriate PPE including masks, visors, gloves, aprons as well as sleeve and shoe covers when required.

The provider had a process in place for admissions from hospital which included ensuring the person had a negative Covid 19 test before discharge to the home. All new admissions were isolated for 14 days following admission and included in the home's Covid 19 testing process.

Processes were in place to ensure PPE was used appropriately by staff including additional training, ongoing monitoring of the use of PPE and hand washing. The provider had adequate stock of PPE. Regular Covid 19 testing was carried out for both people using the service and all staff.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Drayton Village Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 14 January 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.