

HC-One Limited

Ashgrove Nursing Home

Inspection report

9 Dudley Wood Road
Netherton
Dudley
West Midlands
DY2 0DA

Date of inspection visit:
17 February 2022

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Tel: 01384413913

Website: www.hc-one.co.uk/homes/ashgrove

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Ashgrove Nursing Home is registered to provide accommodation and nursing care for up to 57 people. It specialises in the care of people living with dementia and older people. At the time of our inspection they were supporting 36 people.

We found the following examples of good practice.

The provider maintained good levels of personal protective equipment (PPE) and staff were wearing PPE correctly.

There was a clear process in place to monitor staff vaccination status and the registered manager explained the process when recruiting new staff.

Regular spot checks were carried out to ensure staff were donning and doffing (putting on and taking off) PPE correctly as well as hand washing assessments.

The registered manager explained how staff would use pictorial cards, white boards and hand movements to reassure people at the service.

The service was clean and effective systems were in place to oversee this.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ashgrove Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on the 15 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The service was facilitating visits in line with government guidance, we saw one visit taking place in a person's bedroom. There were alternative arrangements in place if someone could not visit the service.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.