

# Treeton Medical Centre

## Inspection report

10 Arundel Street  
Treeton  
Rotherham  
South Yorkshire  
S60 5PW

Tel: 01142 692600  
[www.treeton.gpsurgery.net](http://www.treeton.gpsurgery.net)

Date of inspection visit: 5 December 2018  
Date of publication: 13/02/2019

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

# Overall summary

We carried out an announced comprehensive inspection at Treeton Medical Centre on 5 December 2018 as part of our inspection programme.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

**We have rated this practice as good overall and good for all population groups.**

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.

- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

The areas where the provider **should** make improvements are:

- Review and improve procedures for staff to record their involvement when they have been a chaperone.
- Review and improve the recruitment policy and procedures and records to evidence that staffs physical and mental health conditions, which were relevant to their ability to carry on, manage or work for the practice were considered as part of the recruitment process.
- Consider provision of specific Sepsis training for non-clinical staff.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Professor Steve Field** CBE FRCP FFPH FRCGP Chief Inspector of General Practice

## Population group ratings

<b>Older people</b>	<b>Good</b>	
<b>People with long-term conditions</b>	<b>Good</b>	
<b>Families, children and young people</b>	<b>Good</b>	
<b>Working age people (including those recently retired and students)</b>	<b>Good</b>	
<b>People whose circumstances may make them vulnerable</b>	<b>Good</b>	
<b>People experiencing poor mental health (including people with dementia)</b>	<b>Good</b>	

## Our inspection team

Our inspection team was led by a CQC lead inspector.  
The team included a GP specialist advisor.

## Background to Treeton Medical Centre

The practice provides Personal Medical Services (PMS) for a population of 6,700 patients under a contract with Rotherham Clinical Commissioning Group (CCG). The practice is situated in one of the fifth most deprived areas nationally. The practice population is made up of a predominately younger and working age population between the ages of 45 and 69 years. The building is purpose built with parking facilities and disabled access and is due to undergo a significant programme of reconfiguration and refurbishment in 2019.

The practice has two male GP partners, one female GP partner, and one female salaried GP. The nursing team consists of two advanced nurse practitioners, three practice nurses and two healthcare assistants. They are supported by a practice manager, administration and reception teams.

The practice is open Monday to Friday from 8am to 6pm with extended opening hours on Tuesday evening from 6.30pm to 7.30pm. Patients calling after 6pm are directed to call out of hours services or NHS 111. When the practice is closed patients are directed to use the NHS 111 service.

The patients also have access to pre-bookable GP appointments at four hub surgeries in Rotherham between 6.30pm and 8pm Monday to Friday and Saturday and Sunday mornings. These are booked via the patient's own practice.