

## Contemplation Care Limited

# Five-Ways

### Inspection report

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Date of inspection visit:  
17 February 2022

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### Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Fiveways is a small bungalow providing accommodation for up to three people with a learning disability and autism. The home is set in a quiet cul-de-sac location off a residential street. At the time of the inspection, three people were living at Fiveways.

We found the following examples of good practice.

People were supported to understand the importance of maintaining good hygiene and infection prevention and control (IPC) practices in the home. Individual Covid 19 risk assessments were completed for people to take account of their specific needs and the additional support they may need to understand the changes to their way of life during Covid 19 restrictions.

The home was clean and tidy. Cleaning schedules were in place to monitor the frequency of cleaning, including high touch points. Regular maintenance was carried out to ensure the environment was easy to keep clean.

The provider understood their responsibilities for reducing the risks of the spread of infection. They had robust systems in place for monitoring and updating government guidance and best practice and communicating this to people, staff and families promptly.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Five-Ways

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 February 2022 and was announced. We gave the service 20 hour's notice of the inspection to ensure someone could be there to speak with us.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting at the service

The provider had robust systems in place to ensure visiting could be facilitated safely. A temperature check, a negative Covid 19 test result and a health questionnaire were required before visitors were allowed to enter the home. Personal protective equipment (PPE) and hand sanitiser were available inside the front door and visitors were asked to use them. Up to date government visiting guidance was followed and any changes to the guidance had been communicated to people and their families.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.