

Knights Care Limited

Ladysmith Care Home

Inspection report

Patrick Street (Off Ladysmith Road)
Grimsby
DN32 9ND

Tel: 01472254710

Date of inspection visit:
02 December 2020

Date of publication:
17 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Ladysmith Care Home is a care home providing personal care for 72 people at the time of the inspection. The home can accommodate up to 90 older people, some of whom may be living with dementia.

We found the following examples of good practice.

- Appropriate measures were in place at the entrance and inside the home to prevent visitors from spreading infection. All visitors had their temperature checked and were asked a set of screening questions to ascertain any risks posed and for track and trace.
- There were good stocks of personal protective equipment (PPE). There was clear signage on the correct use of PPE and handwashing techniques, and staff had received appropriate training in infection prevention and control.
- Staff supported people's social and emotional wellbeing. Measures were in place to ensure they kept in touch with family and friends.
- A new visitor's room had been completed which ensured safe visiting in the service. Relatives had direct access from the garden. The room was divided by a wall and windows and there was an intercom facility to assist communication.
- The provider and senior management team recognised the challenges staff were facing during the pandemic. They had introduced support sessions staff could use to talk about their work and offload their feelings, to support their wellbeing.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ladysmith Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of corona virus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 2 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.