

Kimbolton Medical Centre

Inspection report

Hunters Way
Newtown, Kimbolton
Huntingdon
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www.kimboltonmedicalcentre.nhs.uk

Date of inspection visit: 19 October 2023
Date of publication: 08/11/2023

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive to people's needs?

Good 

Are services well-led?

Outstanding 

Overall summary

We previously inspected this practice in 2016. We carried out this announced comprehensive inspection at Kimbolton Medical Centre on 19 October 2023. Overall, the practice is rated as good.

Safe - good

Effective - good

Caring - good

Responsive - good

Well-led - good

The full reports for previous inspections can be found by selecting the 'all reports' link for Kimbolton Medical Centre on our website at www.cqc.org.uk

Why we carried out this inspection

We carried out this inspection in line with our inspection priorities.

How we carried out the inspection/review

This inspection was carried out in a way which enabled us to spend a minimum amount of time on site.

This included :

- Conducting staff interviews using video conferencing.
- Completing clinical searches on the practice's patient records system (this was with consent from the provider and in line with all data protection and information governance requirements).
- Reviewing patient records to identify issues and clarify actions taken by the provider.
- Requesting evidence from the provider.
- A short site visit.

Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- Patients could access care and treatment in a timely way.

Overall summary

- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Whilst we found no breaches of regulations, the provider **should**:

- Continue the implementation of a strengthened review process for patients diagnosed with asthma.
- Take steps to implement a system for coding patients who may require an annual health and medicines review, for example, patients who are receiving input from secondary care.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Sean O’Kelly BSc MB ChB MSc DCH FRCA

Chief Inspector of Health Care

Our inspection team

Our inspection team was led by a CQC lead inspector who spoke with staff using video conferencing facilities and undertook a site visit. The team included a GP specialist advisor who spoke with staff using video conferencing facilities and completed clinical searches and records reviews without visiting the location.

Background to Kimbolton Medical Centre

Kimbolton Medical Centre is located in Kimbolton, Cambridgeshire,

Hunters Way

Newtown

Kimbolton

Huntingdon

PE28 0JF

The building was purpose built and owned by the GP Partners. It was situated within a residential estate close to public transport routes. The premises with level access and disability friendly. There was a dispensary located onsite within the practice and was also visited as part of our inspection activity.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services and treatment of disease, disorder or injury and surgical procedures.

The practice is situated within the Cambridge and Peterborough Integrated Care System (ICS) and delivers General Medical Services (GMS) to a patient population of about 7,100. This is part of a contract held with NHS England.

The practice is part of a wider network of GP practices A1 primary care network. Wxtended access is provided by West Cambs GP Federation.

Information published by Office for Health Improvement and Disparities shows that deprivation within the practice population group is in the eighth lowest decile (8 of 10). The lower the decile, the more deprived the practice population is relative to others.

According to the latest available data, the ethnic make-up of the practice area is 96.8% white patients, 1.1% Asian patients, 0.5% black patients, 1.3% mixed patients and 0.2% other patients.

The age distribution of the practice population closely mirrors the local and national averages. There are more female patients registered at the practice compared to males.

There is a team of 7 GPs who provide cover at the practice. The practice has a team of 3 nurses who provide nurse led clinics for long-term condition of use of the location. The GPs are supported at the practice by a team of reception/administration staff. The practice manager and assistant practice manager are based at the practice to provide managerial oversight.

The practice is open between 8 am to 6 pm Monday to Friday. The practice offers a range of appointment types including book on the day, telephone consultations and advance appointments. Physiotherapy, social prescribing, midwifery appointments were also available at the practice. A community mental health practitioner held regular clinics at the practice also.

Extended access is provided locally by West Cambs GP Federation Network , where late evening and weekend appointments were available, patients would be directed out of hours by the telephone provider. Appointments for extended access could also be prebooked 2 weeks in advance. Out of hours services were provided by NHS 111.