

Roseberry Care Centres (Yorkshire) Limited

Norbury Court

Inspection report

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Sheffield
South Yorkshire
S4 7AJ

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10 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Norbury Court is a nursing service that provides care for up to 60 people. It is a purpose-built care service and has three floors; however, at the time of our review the ground level had been closed and people lived on the first and top floors. At the time of our inspection 59 people were living at the service.

We found the following examples of good practice:

At the entrance of the home, information was displayed to inform visitors about any infection control procedures to be followed. Temperature checks were completed, along with a questionnaire to establish if visitors had recently displayed any symptoms of COVID-19.

The home had a robust process in place for facilitating indoor or outdoor visits. All visitors underwent screening checks on arrival and were directed to wear PPE before being able to enter the service. As the ground floor was no longer being used for care and accommodation, rooms were re-purposed so family or professionals could visit people without needing to enter the main living areas of the home. In exceptional circumstances, such as when a person was on end of life care or nursed in bed, the home had processes in place to facilitate visits to people's room in the safest possible way.

Zoning arrangements were used when people had tested positive for COVID-19 and needed to self-isolate in certain areas of the home, such as bedrooms. COVID-19 testing was in place for staff and people using the service. The majority of people and staff had received their COVID-19 vaccination.

We found Norbury Court to be clean and tidy. A dedicated domestic team, with the assistance of care staff, carried out scheduled infection control tasks throughout the day. Regular infection control audits were undertaken to ensure standards were maintained.

Risk assessments were completed where certain groups were at higher risk of harm if they contracted the virus. Staff had received additional infection control training during the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Norbury Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date