

Milewood Healthcare Ltd

Harlington House

Inspection report

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25 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Harlington House is a residential care home providing personal care to 16 people at the time of our inspection. The service can support up to 17 people with mental health needs or a learning disability.

We found the following examples of good practice:

- The provider had made good improvements to infection prevention and control arrangements since our last inspection in December 2020. They had worked with local infection prevention and control specialists and acted on their recommendations and advice.
- Appropriate personal protective equipment (PPE) was used by staff, and there were safe arrangements for the storage and disposal of PPE.
- Changes had been made to the running of the home and deployment of staffing. These changes had helped to reduce the risk the risk of cross infection and allowed for better social distancing where possible.
- The service followed government guidance in relation to new admissions to the care home, and staff and residents had access to regular testing for coronavirus.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Harlington House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

In December 2020, we conducted an inspection of Harlington House and identified concerns in relation to infection prevention and control practices. We placed conditions on the provider's registration to make improvements in this area. The provider took appropriate responsive action and met the requirements of these conditions, therefore the registration conditions were removed. This was a targeted inspection looking at the infection control and prevention measures the provider has in place, to ensure the improvements had been sustained.

This inspection took place on 25 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.