

Avery Homes (Nelson) Limited

Priory Court Care Home

Inspection report

Priory Road
Stamford
Lincolnshire
PE9 2EU

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Website: www.averyhealthcare.co.uk/care-homes/lincolnshire/stamford/priory-court/

Date of inspection visit:
09 February 2022

Date of publication:
21 February 2022

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Priory Court is a residential care home. It is registered to provide care for adults of all ages, some of whom may be living with dementia, a physical disability or a sensory impairment. There were 35 people in the home on the day of inspection.

We found the following examples of good practice.

People were supported to see their friends and relatives. There were no restrictions on who could visit them, and they were able to visit in the person's bedroom. They were still required to wear a face mask and to sanitise their hands.

The home was cautiously opening up to support people's well-being in a safe way and were now letting in a hairdresser, entertainment and representatives of people's religion.

Where people needed to isolate when they moved into the home the registered manager ensured that staff checked on them hourly to ensure they were safe and happy.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Priory Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 9 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- The provider was supportive of visiting friends and relatives. Masks were the only PPE needed and hand sanitiser was available. People were allowed to entertain their visitors in their bedroom. Where visitors struggled to use a mask due to medical reasons there was a visiting pod in the grounds for them to use.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.