

Wollaton View Limited

Wollaton View Care Home

Inspection report

21 Lambourne Drive
Wollaton
Nottingham
Nottinghamshire
NG8 1GR

Tel: 01159289119

Date of inspection visit:
24 January 2022

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31 January 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Wollaton View Care Home is located in a residential area of Nottingham City and is registered to provide accommodation for up to 46 people who require personal care and support. At the time of inspection there were 23 people using the service with 17 people receiving rehabilitation support in short stay beds.

We found the following examples of good practice.

The provider had systems in place to effectively manage an outbreak of COVID-19. Staff were trained and followed safe infection prevention and control procedures, including the safe wearing and disposal of PPE and regularly cleansing their hands.

The provider had ensured a sufficient stock of personal protective equipment (PPE) was available to staff. PPE stations were placed outside rooms when people were isolating and provided at PPE stations across the service, to ensure staff had access to this when it was required.

The service was clean with frequent cleaning of high touch areas. Best practice guidance was being followed by staff and maintained across the service in relation to infection prevention and control.

Staff were participating in the testing and vaccination programme. People using the service and their relatives or essential care givers had been supported to participate in the COVID-19 testing and vaccination programme. People's individual risks in relation to COVID-19 had been assessed. Care plans had been updated to reflect any individual risks related to COVID-19 for people.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Wollaton View Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 24 January 2022 and was announced. We gave the service three days' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach.

The Registered Manager was directed to current Government guidance regarding visiting health professionals in care homes and the PPE they are required to wear when working within the service.

