

# Newington Road Surgery Limited

## Inspection report

100 Newington Road  
Ramsgate  
CT12 6EW  
Tel: 01843595951  
[www.newingtonroadsurgery.co.uk](http://www.newingtonroadsurgery.co.uk)

Date of inspection visit: 14 December 2020  
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Inspected but not rated



Are services safe?

Inspected but not rated



Are services well-led?

Inspected but not rated



# Overall summary

We carried out an announced follow up inspection at Newington Road Surgery on 14 December 2020. We followed up on concerns found during our inspection conducted on 20 October 2020 in relation to the management of medicines. Following the inspection an enforcement notice was issued on 27 October 2020 and required the practice to be compliant by 30 November 2020.

This report was created as part of a pilot which looked at new and innovative ways of fulfilling CQC's regulatory obligations and responding to risk in light of the Covid-19 pandemic. This was conducted with the consent of the provider. Unless the report says otherwise, we obtained the information in it without visiting the practice.

We found that the practice had made improvements. We found:

- The practice met the requirements of the enforcement notice.
- The practice had ensured the safe management of high-risk medicines. Patients had been appropriately advised of risks and these were documented within their clinical record.
- We found the practice had confirmed the identity of patients in consultations, recorded clear patient histories and had conducted appropriate management plans based on current accepted evidence.
- We found the practice had repeatedly sought to encourage and engage patients in the management of their care.

We also found improvements were required with governance systems, in relation to their management of medicines. We found;

- We found the practice had prescribed a high dose of an antidepressant medicine contrary to guidance for patients over 65 years of age. This was discussed with the practice who agreed to review patient care.
- We found inconsistent management of some patients on medicines, for example, some medication reviews were overdue, had not been scheduled, a patient had been placed on repeat prescriptions without a medication review and some clinical records lacked narrative entries to support the completion of their medication reviews.

The areas where the provider **must** make improvements are:

- Establish effective systems and processes to ensure good governance of medicines in accordance with the fundamental standards of care.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

## Population group ratings

<b>Older people</b>	<b>Not inspected</b> 
<b>People with long-term conditions</b>	<b>Not inspected</b> 
<b>Families, children and young people</b>	<b>Not inspected</b> 
<b>Working age people (including those recently retired and students)</b>	<b>Not inspected</b> 
<b>People whose circumstances may make them vulnerable</b>	<b>Not inspected</b> 
<b>People experiencing poor mental health (including people with dementia)</b>	<b>Not inspected</b> 

## Our inspection team

Our inspection team was led by a CQC lead inspector and included a GP specialist advisor.

## Background to Newington Road Surgery Limited

Newington Road Surgery is located in a coastal area of north east Kent, Thanet. There are high levels of unemployment and transient communities; many have been relocated from London. The practice provides services to approximately 8,000 patients.

The provider is a partnership of two GPs one male, one female. They are supported by two GP locums both male, two practice nurses, a health care assistant, a paramedic and a pharmacist. There is an administrative team overseen by an office manager.

The practice operates from a single location, 100 Newington Road, Ramsgate, Kent CT12 6EW. The provider website is [www.newingtonroadsurgery.co.uk](http://www.newingtonroadsurgery.co.uk).

The practice does not provide out of hours care. Patients are advised to call the national 111 services commissioned from IC24 or a minor or emergency care centre. Newington Road Surgery provides the following regulated activities.

- Diagnostics and screening procedure
- Treatment of disease, disorder and injury
- Surgical procedures
- Family planning
- Maternity and midwifery