

Central and Cecil Housing Trust

Compton Lodge

Inspection report

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15 February 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Compton Lodge is a residential home providing care for up to 34 older people. There were 19 people living at the home at the time of this inspection. Each person had their own room and shared communal facilities which provided people with ample space in different lounges and dining areas, as well as in the garden.

We found the following examples of good practice.

The service worked hard to encourage people to maintain socially distanced despite people living at the home finding it difficult to understand why this was necessary. The service had adjusted the living and dining areas to reflect how people liked to sit and dine with people they had good relationships with. Furniture had been re-arranged and people were encouraged to use more of the communal rooms available, which we saw people doing.

The service had allowed visits from friends and families at times during the pandemic when precautionary measures were relaxed. Due to recent rise in infections visits into the house were limited to those people who were receiving end of life care. The provider had built a "Pod" in which people could receive their visitors. This was a wooden building in the garden. This allowed visitors and people using the service to see each other in comfort whilst still maintaining social distance and minimising the risk of infection. Where visits had been restricted the service had used tablet devices and telephones to enable people to maintain contact with those most important to them. Visitors had also been able to see their relatives through the garden gate, weather permitting.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Compton Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place and to look at the current situation in terms of people's safety as a result of notifications that had been made to CQC over the previous nine months.

This inspection took place on 15 February 2021 and we gave the service notification of the visit a few hours before we arrived so that they were aware we were coming to the service.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service - some signposting provided.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Assessing risk, safety monitoring and management

- We spoke with the registered manager about the current situation for people who we had received notifications about related to their safety. This was in relation to falls and people leaving the home unescorted. We were assured that the particular situations that we had been informed about had been managed well and that no lasting concerns had arisen as a result.