

Orchard View Care Services Limited

The Old Bakery

Inspection report

54 Park Street
CREDITON
Devon
EX17 3HP

Tel: 01363777625

Date of inspection visit:
02 March 2021

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01 April 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

The Old Bakery is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided. The home provides accommodation and personal care for up to four people with a learning disability. At this inspection three people were living at the home when we visited.

We found the following examples of good practice.

Staff were aware of the correct personal protective equipment (PPE) they needed to wear to keep people and themselves safe.

Staff were observed wearing PPE throughout the building and throughout the inspection. Staff had training and support to understand the fundamentals of infection control and Covid 19. There was a contingency plan for if the service had an outbreak.

All visitors were only allowed into the home once they had declared their health status, provided their contact details and had their temperature checked. The conservatory was the designated visiting area because this was a large space which allowed for social distancing and could be easily aired and cleaned. Most people's relative had chosen not to visit or to have outside visits to date.

Staff supported people to maintain contact with relatives using video calls and phone calls. Staff also worked hard to be inventive in ways they could ensure people were still able to enjoy the activities they preferred which may have been restricted due to lockdown.

The service had regular testing and had a good take up of staff and people receiving their first corona virus vaccine. They were working with a learning disability nurse specialist for one person who had anxieties about needles.

The home was clean and there were cleaning schedules to show that high touch points were being cleaned on a regular basis to help keep people safe.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Old Bakery

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 2 March 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.