

# Social Responsibility Investments Limited

## Rosina Gardens

### Inspection report

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Tel: 02086450410

Date of inspection visit:  
05 May 2017

Date of publication:  
10 August 2017

### Ratings

Overall rating for this service	Requires Improvement ●
Is the service safe?	Requires Improvement ●

# Summary of findings

## Overall summary

We carried out an unannounced comprehensive inspection of this service on 27 and 28 February 2017. After that inspection we received anonymous concerns that staffing levels were not sustainable and that this could be unsafe. As a result we undertook a focused inspection to look into this concern and check that there were enough members of staff to keep people safe. This report only covers our findings in relation to this topic. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Rosina Gardens on our website at [www.cqc.org.uk](http://www.cqc.org.uk)

We undertook a focused inspection on 05 May 2017 to check staffing levels remained safe. We found there were enough staff to meet people's needs and safeguards were in place to access additional staff support should the need arise. We will continue to monitor the situation and are working closely with the local authority to check that people remain safe.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

We found that there was an adequate number of staff working when we carried out our focussed inspection. Contingency plans were in place if the service experienced staff shortages so people would be protected.

We could not improve the rating for safe from requires improvement because to do so requires consistent good practice over time. We will check this during our next planned comprehensive inspection.

**Requires Improvement** ●

# Rosina Gardens

## **Detailed findings**

### Background to this inspection

We undertook an unannounced focused inspection of Rosina Gardens on 05 May 2017. Thirteen people were using the service at the time of this inspection. Two people were in hospital.

We conducted this inspection following anonymous concerns we received in relation to the sustainability of staffing levels. We inspected the service against one of the five questions we ask about services: is the service safe.

The inspection was undertaken by two inspectors. During our inspection we spoke with the deputy manager and we looked at staff rotas.

## Is the service safe?

### Our findings

We received information of concern that staffing levels were not sustainable. This meant there was a risk that people using the service would not receive appropriate staff support. During our focussed inspection, we looked at the staffing rota and spoke with the deputy manager. They confirmed that the required staffing levels were being maintained and there were contingency plans in place in the event of staff absence or sickness. If emergency cover was needed, the service arranged for agency staff who were familiar with the service and known to the people living there. Records of staffing rotas supported what they told us and demonstrated there were sufficient numbers of staff to meet the needs of the people using the service.

We will continue to monitor the situation and are working closely with the local authority to check that people remain safe.