

Sunderland City Council

# Farmborough Court Intermediate Care Service

## Inspection report

Farmborough Court, Brentford Avenue  
Town End Farm  
Sunderland  
Tyne and Wear  
SR5 4EU

Tel: 01915662463

Website: [www.sunderland.gov.uk](http://www.sunderland.gov.uk)

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09 November 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

### About the service

Farmborough Court Intermediate Care Service is a purpose-built care home and provides short term rehabilitation for up to 56 people. We inspected the Clarence and Windsor units, which can accommodate up to 20 people in total as part of the winter discharges designated setting scheme. There were 12 people living on the Clarence Unit and none on the Windsor Unit at the time of our inspection.

We found the following examples of good practice:

- Appropriate measures were in place to prevent visitors from spreading infection. All visitors had to wear appropriate personal protective equipment (PPE), complete a track and trace form and had their temperature checked prior to entering the home.
- The provider was following national guidance for anyone moving into the home and admissions were carried out safely. The Windsor and Clarence units were separated from the other accommodation by a long link corridor which prevented cross infection. There was no movement of staff or people between the Windsor and Clarence units and the rest of the home.
- People isolating in the Windsor and Clarence units had their own dedicated staff who supported all their needs, including their meals and social support.
- PPE was readily available and clear signage was in place regarding the correct use of PPE. Staff had received appropriate infection prevention and control training.
- Local restrictions on visiting were in place at the time of the inspection and alternative measures such as telephone and video calls were being used.
- The environment was very clean. Additional cleaning was taking place including of frequently touched surfaces. Regular infection control audits were carried out.
- Staff had been consulted with about their specific risks or concerns. Each staff member had completed a detailed risk assessment.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

### Inspected but not rated

# Farmborough Court Intermediate Care Service

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 9 November 2020 and was announced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.