

Solutions (Yorkshire) Limited

Harewood Court Nursing Home

Inspection report

89 Harehills Lane
Chappel Allerton
Leeds
West Yorkshire
LS7 4HA

Tel: 01132269380

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29 June 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Harewood Court Nursing Home is a care home in Leeds. People in care homes receive accommodation and personal care as a single package under one contractual agreement. The Care Quality Commission (CQC) regulates both the premises and the care provided, and both were looked at during this inspection. The home is registered to provide accommodation and support for up to 40 people. There were 32 people using the service at the time of the inspection.

We were assured that this service met good infection prevention and control guidelines.

Staff were trained on how to keep people safe from the risk of infection. However, during the inspection not all staff wore their PPE in line with government guidance this was discussed with the registered manager at the time of the inspection. Following the inspection, the registered manager confirmed they had spoken to staff and established there was an issue with the fit of the masks. The registered manager removed all defective masks and provided evidence of observing staff wearing masks correctly.

The home was clean and tidy however, cleaning records had not always been completed. This was discussed with the registered manager who took immediate action to address concerns. Following the inspection the registered manager provided evidence of amended daily cleaning schedules which allowed for staff to document when they had wiped down areas throughout the day.

At the time of our inspection the home was allowing visitors and there were protocols in place to reduce the risk of infection.

The provider had appropriate arrangements to test people and staff for COVID-19 and was following government guidance on testing.

People admitted to the service were supported following government guidelines on managing new admissions during the COVID-19 pandemic.

The home's infection prevention and control policy was up to date and in line with current guidance. The home had a contingency plan in place for when emergencies occurred.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Harewood Court Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 29 June 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured the provider was using PPE effectively and safely. We observed some staff not wearing their masks correctly in line with current government guidance. PPE stocks were readily available within the home for staff to use. Following the inspection further reassurance had been sought and the registered manager confirmed they spoke to staff who reported the masks fitted loose, the registered manager removed the batch of masks immediately and alerted the suppliers. The registered manager provided evidence of further checks and confirmed staff have been wearing masks appropriately and no further concerns regarding the fit of the masks have been raised.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises. The home was clean and tidy; however, cleaning records had not always been completed. This was discussed with the registered manager who following the inspection provided evidence of amended daily cleaning schedules which allow for care staff to document when they have wiped down areas throughout the day.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was taking steps to effectively prevent and manage infection outbreaks.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.