

School House Surgery

Inspection report

Hertford Road
Brighton
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Inadequate 

Are services safe?

Inadequate 

Are services effective?

Inadequate 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Inadequate 

Overall summary

We carried out an announced comprehensive inspection at School House Surgery on 17 and 23 September 2019 as part of our inspection programme. The overall rating for the practice was inadequate. The full comprehensive report on the September 2019 inspection can be found by selecting the 'all reports' link for School House Surgery on our website at .

This inspection was an announced focused inspection carried out on 6 February 2020 to confirm that the practice was compliant with warning notices issued following the November 2019 inspection. Warning notices had been issued against regulation 12 (safe care and treatment) and regulation 17 (good governance) of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. This report covers our findings in relation to the requirements against these regulations.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

The ratings remain unchanged from the September 2019 inspection, as the purpose of the February 2020 inspection was to review compliance against the warning notices issued.

We found the provider had made sufficient improvements in all areas of the issued warning notices, for example:

- The management of medicines, including ensuring the availability of necessary emergency medicines.
- The storage and security of medicines and substances hazardous to health.
- The availability of emergency equipment at both surgeries.
- Safeguarding processes.
- Fire safety.
- Infection prevention and control.
- Health and safety risk assessments and the general management of risk.
- Reporting and recording significant events.
- Learning and continuous improvement.
- Records relating to the management of the regulated activities, including practice policies and meeting records.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Our inspection team

The inspection was led by a CQC inspector.

Background to School House Surgery

School House Surgery is based in Brighton. The practice is located in a residential area of Brighton. The practice holds a contract to provide general medical services and at the time of our inspection there were approximately 5,877 patients on the practice list. The practice has a slightly higher than average number of children under 18 when compared with the local average although this is less than the national average. The practice is located in an area that is considered to be in the third most deprived centile nationally. The practice has a higher than average proportion of patients who are unemployed. The practice has a higher proportion of patients diagnosed with a mental health condition, including a significantly higher than average proportion of patients diagnosed with dementia.

The practice is run by two GP partners (male) and a practice manager who is the registered manager. The practice is part of the Brighton and Hove City Clinical Commissioning Group (CCG). The GPs are supported by regular locum GPs (male and female). There are two practice nurses (female) and one healthcare assistants (female). A small team of clerical and reception staff are in place.

The practice is open between 8.30am and 6pm Monday, Tuesday and Thursday and from 8.30am to 5pm on a Friday. The practice is closed on a Wednesday afternoon

and arrangements are in place with a neighbouring practice to provide access to patients with urgent needs. Telephones are open from 8.00am each morning. Patients have access to a citywide service which enables them to see a GP at another location nearby in the evenings and at weekends.

When the practice is closed patients are advised to call NHS 111 where they will be given advice or directed to the most appropriate service for their medical needs.

For further details about the practice please see the practice website: www.alliedmedicalpractice.org.uk

The practice is registered with CQC to provide the following regulated activities; diagnostic and screening procedures, treatment of disease, disorder or injury, family planning services, maternity and midwifery services and surgical procedures.

The service is provided from the following location:

School House Surgery, Hertford Road, Brighton, BN1 7GF.

There is a branch surgery operating at:

Church Surgery, Saunders Park Rise, Brighton, BN2 4ES.

The inspection team visited both School House and Church Surgeries as part of the inspection.