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Magdalene House

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Magdalene House is a residential care home providing personal and nursing care to 39 people aged 60 and over at the time of the inspection. The service can support up to 52 people.

We found the following examples of good practice.

The provider and registered manager had comprehensive processes to minimise the risk to people, staff and visitors from catching and spreading infection. These included weekly testing of staff, and a specially created 'socially-distanced pod' in the garden area so that visitors could visit their loved ones safely. Sanitiser and PPE were available throughout the home. There were signs in the home to promote the use of PPE and regular use of hand sanitisers.

Infection control policy and people's risk assessments had been completed and revised following the pandemic so that people were protected in the event of becoming unwell or in the event of a covid 19 outbreak in the home. On one admission to the home, the registered manager insisted that the person was tested before admission into the home and another had to be isolated in line with Public Health England guidance. There was innovative use of social media and electronic tablets to communicate with health professionals to promote people's physical health. People's mental well being had been promoted by 'easy to use' video conferencing that relatives and friends could easily access.

The registered manager was participating in a comprehensive home testing process and had completed testing for people and staff. They had comprehensive knowledge of good practice guidance and had attended Covid 19 webinars hosted by Blackburn with Darwen Borough Council. They had sufficient staff to provide continuity of support and ensure safeguards were in place should there be a staff shortage.

We saw Covid 19 policies and procedures were in place and current. They were regularly reviewed when guidance changed. The home was clean and hygienic. All staff had received Covid 19 related supervision and had access to appropriate support to manage their wellbeing should it be required.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

People were Safe. We were assured the provider managed infection prevention and control through the coronavirus pandemic.

Inspected but not rated

Magdalene House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 18 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure any infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date and regularly reviewed.