

HRS Care Limited

Hastings Lodge & Hastings Cottage

Inspection report

20-22 Althorp Road & 6 Althorp Road
St James
Northampton
Northamptonshire
NN5 5EF

Tel: 01604750329

Date of inspection visit:
30 October 2020

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16 November 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Hastings Lodge & Hastings Cottage is a residential care home providing personal and nursing care for 14 people with learning disabilities and complex mental health needs. There were 14 people living in the service at the time of inspection.

We found the following examples of good practice.

- Safe arrangements were in place for visitors to the service including health professionals and relatives. When infection rates reduced, indoor visits took place in people's rooms with risk assessments in place. Those stopped when infection rates increased again and the situation is closely monitored.
- There was a clear contingency plan in place which was used in the event anyone tested positive for Covid-19. This supported the registered managers review all necessary actions, identified areas of responsibility and who took the lead on these.
- There was a regular programme of Covid-19 testing in place for staff and people living in the service. This meant swift action could be taken if anyone received a positive test result.
- People using the service were able to self-isolate in their rooms if this was necessary. For anyone who struggled to remain in their room, appropriate alternative arrangements were in place. This meant people's needs were taken into account to find the best way to keep everyone safe.
- The activities coordinator and staff undertook activities with people to keep everyone occupied and engaged. For example, there had been a variety of themed days such as Rainbow Day when people wore rainbow colours. A Hallowe'en party was taking place on the day of the inspection visit.
- There was a stable staff team who did not work in any other care settings. No agency staff were used in the service. This meant the risk of cross infection was reduced.
- Staff were seen to wear appropriate personal protective equipment (PPE) and there were sufficient stocks of masks, aprons, gloves and hand sanitiser available. There were posters and information about Covid-19 on display throughout the service, including picture and easy read versions.
- Enhanced cleaning schedules were in place including high touch areas such as door handles and hand rails. An extra member of domestic staff had been employed during the pandemic to ensure all areas were kept clean and disinfected. This reduced the risk of infection spread.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

Inspected but not rated

Hastings Lodge & Hastings Cottage

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 30 October 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.