

# Voyage 1 Limited

# Woodham Grange

### **Inspection report**

Burn Lane Newton Aycliffe County Durham DH5 4PJ Tel: 01325 310493 Website:

Date of inspection visit: 20 July 2015 Date of publication: 28/08/2015

#### Ratings

## Overall rating for this service

Good



Is the service effective?

Good



#### Overall summary

We carried out this focused inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014.

We carried out an unannounced focused inspection of this service on 20 July 2015. A breach of legal requirements was found following the comprehensive inspection on 6 April 2015, the provider wrote to us to say what they would do to meet legal requirements in relation to the breach.

We undertook this focused inspection to check that they had followed their plan and to confirm that they now meet legal requirements. This report only covers our findings in relation to this requirement. At the last inspection on 6 April 2015, we asked the provider to take action to make improvements. We asked the provider to refurbish the kitchen, and this action has now been completed.

The inspection was led by an adult social care inspector.

The service had a registered manager in place. A registered manager is a person who has registered with the Care Quality Commission to manage the service. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the service is run.

You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for (location's name) on our website at www.cqc.org.uk

# Summary of findings

### The five questions we ask about services and what we found

We always ask the following five questions of services.

#### Is the service effective?

The service was effective.

We found the service had made arrangements to refurbish the kitchen to a high standard. This meant that people using the service and others had safe facilities to use to prepare and cook food safely.

Good





# Woodham Grange

**Detailed findings** 

# Background to this inspection

We carried out this focused inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014.

We reviewed the action plan the provider sent to us following our comprehensive inspection in April 6 2015. We found the assurances the provider had given in the action plan in order to become compliant with the regulations had been met.

This inspection took place on 20 July 2015 and was unannounced.

Before we visited the home we checked the information. that we held about this location and the service provider. We checked all safeguarding notifications raised and enquires received. No concerns had been raised since their last inspection on 6 April 2015.

During this inspection, we checked to see what improvements had been made since our last inspection. We saw that the kitchen had been refurbished to a high standard, this meant people who used the service and staff had access to a safe working environment to prepare and cook food safely.



# Is the service effective?

# **Our findings**

When we arrived at the home we spoke with the registered manager. She confirmed that the kitchen had been refurbished.

We looked at the kitchen; we found it had been fully refurbished to a high standard. There was a range of

modern floor and wall units with complimentary work surfaces and matching splash back. There was an impressive range style oven with built in appliances. We saw new flooring had also been laid. This meant people who use the service and others had access to a kitchen that was accessible and safe to use to prepare and cook food safely.