

Prestige Care (Auguste Communities) Limited

Auguste Communities Care Centre

Inspection report

Middleton St. George
Darlington
DL2 1TS

Tel: 01325344970
Website: www.prestigecaregroup.com

Date of inspection visit:
26 January 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Auguste Communities Care Centre accommodates 83 people with nursing and personal care needs in one adapted building. Some of the people were living with dementia. On the day of our inspection there were 19 people using the service.

We found the following examples of good practice.

Staff and people were tested regularly for COVID-19. Evidence of completion of the required vaccinations was maintained for staff.

The environment was clean and additional cleaning was taking place for surfaces that were touched frequently, such as handrails.

There was enough PPE. There was clear signage on the correct use of PPE and handwashing techniques, and staff had received training in infection prevention and control.

The management team used an auditing tool which was based on CQC and best practice guidance. The home had an infection prevention and control lead who was responsible for sharing best practice with other staff.

Staff gave positive feedback about the registered manager and the support they were offered during the pandemic.

Staff told us people were supported to have contact with, and visits from, relatives in-line with government guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Auguste Communities Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 26 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider told us they were facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.