

# Choice Support Perrymans

## Inspection report

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Perrymans is a care home providing accommodation and support with personal care to a maximum of six adults, with learning disabilities or autistic spectrum disorder.

We found the following examples of good practice.

The provider had made arrangements in line with government guidance for staff and visitors to the home to have their temperature checked on arrival. There was a supply of PPE provided for visitors to use if required. Staff were observed to be wearing appropriate PPE during the course of our inspection.

Where people had tested positive for Covid-19, the provider had been able to follow best practice and ensure that people self-isolated in their room. Due to issues of mental capacity, Deprivation of Liberty safeguards authorisation were sought from the local authority to help ensure the safety of other people and staff at the service.

There was an enhanced cleaning regime at the service, in line with the providers policy and best practice guidance from Public Health England, with surfaces and door handles frequently being cleaned using disinfectant. The provider ensured that people using the service were able to maintain links with family members and friends. People were supported to have visits from their relatives and friends in designated areas where social distancing was observed.

The provider had made arrangements so that all people using the service and all staff had been tested for Covid-19. The provider informed us that going forward they planned to have regular testing for people and staff.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were satisfied effective systems were in place for the purposes of infection control and prevention.

**Inspected but not rated**

# Perrymans

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 6 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We have also signposted the provider to resources to develop their approach.