

# Living Ambitions Limited

# Whitwood House

## Inspection report

82 Lumley Street  
Castleford  
West Yorkshire  
WF10 5LD

Tel: 01977668002

Date of inspection visit:  
17 March 2021

Date of publication:  
15 April 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Whitwood House is a residential care home providing personal care and accommodation for up to 16 people. These people may live with a range of complex conditions, including profound and multiple learning disabilities, autism, sensory and communication impairments, acquired brain injuries and complex behavioural needs. There were 13 people living at Whitwood House at the time of our inspection.

We found the following examples of good practice.

Robust checks were in place for visitors to the home. Risk assessments were completed before visits were undertaken. Visitors wore appropriate personal protective equipment (PPE). Alternative forms of social contact, such as video and telephone calls, were in place. One person's family had recorded voicemails to provide reassurance to that person when they weren't available in person.

Staff encouraged people to maintain a social distance. Social distancing measures were in place for staff, for example, during breaks. Staff supported the same group of people each shift.

Good stocks of PPE were readily available. Staff wore PPE at all times. There were designated areas for staff to change into and out of their work clothes at the start and end of each shift. Staff had received additional training about PPE usage. People had been supported to understand the need for staff to wear PPE where this had caused anxiety.

Government guidelines were followed to support regular testing for people and staff. Clear processes were in place should someone test positive.

The home was clean. Team leaders directed staff to undertake cleaning and schedules were adhered to. Additional cleaning of communal areas took place. Cleaning schedules were in place and checks undertaken.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Whitwood House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 17 March 2021 and was announced.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.