

Parkcare Homes (No.2) Limited

Blair House

Inspection report

Skirth Road
Billinghay
Lincoln
Lincolnshire
LN4 4AY

Tel: 01526860432

Date of inspection visit:
13 January 2022

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08 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Blair House is a nursing and residential home providing personal care for up to 27 people, at the time of the inspection the service provided care to 25 people who experienced needs relating to learning disabilities and or autism.

We found the following examples of good practice.

Where agency staff were needed the registered manager had blocked booked the same agency staff for consistency as well as ensuring staff were not working in other homes putting people at risk of the spread of COVID-19.

The registered manager had used signs to identify where people were isolating in their rooms. Not all people at the service understood the need to self-isolate and would wonder around the home. There are three main defined areas of the home, staff had tried to ensure that people would not wonder out of their defined areas of the home. There were additional PPE stations and clinical waste bins set up around the home, so that staff did not have to travel around the home in PPE used with people who had tested positive for COVID-19

The registered manager told us that they had a very strong team who had been working together to cover different areas of the home where needed. This had ensured people continued to receive safe care and support throughout the pandemic and during recent COVID-19 outbreak in the home.

Prior to recent outbreak the service had supported families to visit people at the home without any additional restrictions. The service ensured all visitors had tested negative for COVID-19 prior to coming into the home. Separate entrances were being used for people who needed to complete a test at the home to those who had already done a test.

The provider had developed effective systems to ensure compliance in areas including COVID-19 testing and arrangements for visiting professionals.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Blair House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 13 January 2022 and was announced. We gave the service one days' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.