

# Woodlands Total Care Nursing Home Limited

# Woodland Nursing Home

## Inspection report

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Date of inspection visit:  
10 February 2022

Date of publication:  
04 March 2022

## Ratings

|                                 |                         |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
| Is the service safe?            | Inspected but not rated |

# Summary of findings

## Overall summary

Woodland Nursing Home is a registered care home providing nursing and personal care to up to 30 older people. At the time of inspection 20 people were using the service.

We found the following examples of good practice.

Safe arrangements were in place for visitors to the service. Those people visiting in a professional capacity had to demonstrate their COVID-19 vaccine status and all visitors were expected to take a lateral flow test for COVID-19 on the day of their visit. On arrival at the premises, temperature checks were done and there was a supply of Personal Protective Equipment [PPE] for visitors to use at the entrance to the service. Visiting arrangements for family and friends were in line with the government guidance at the time of inspection.

There had recently been an outbreak of COVID-19 at the service and this had been managed in a safe way. People who had COVID-19 were accommodated in a separate part of the building to others and they had a designated staff team to help reduce the risk of cross-infection. Only staff employed at this location were working here, with the exception of agency staff, who had been block booked so they only worked at this service during the time of the outbreak.

All staff and people using the service had received COVID-19 vaccines and there was a routine testing schedule in place for both staff and people. Staff had undertaken recent training about infection prevention and control, which covered the use of PPE. There was a plentiful supply of PPE available at the service and staff were observed to be using it appropriately.

Policies and procedures were in place to help guide staff on good practice in relation to infection control and prevention. A monthly infection prevention and control audit was carried out by the manager. Cleaning schedules were in place to help ensure all areas of the premises were regularly cleaned. We saw the premises were visibly clean on the day of our inspection.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Woodland Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 10 February 2022 and was announced. We gave the service one day's notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The arrangements for visiting the care home were in line with the government guidance at the time. To help ensure visits were safe, visitors were asked to take a COVID-19 test before entering the premises and were provided with Personal Protective Equipment to wear during their visit. People were able to see visitors in person, which was beneficial to their emotional and personal wellbeing.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.