

## Livability

# Livability York House Ossett

### Inspection report

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25 January 2022

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### Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Livability York House Ossett provides personal care for up to 23 adults with learning and physical disabilities, including complex needs. There were 16 people living at the home at the time of the inspection.

We found the following examples of good practice.

Safe visiting procedures were followed. There was a buzzer at the entrance to the home which allowed entry into an enclosed area. On arrival, we were asked to sanitise our hands, sign in, have our temperature taken. We were asked for evidence of our vaccination record and a lateral flow test taken on the day which was then recorded.

Staff had been trained in infection prevention and control and competency checks undertaken.

We observed staff were wearing appropriate PPE and there were enough supplies available.

PPE stations and hand sanitising gel were located throughout the home for ease of access to staff.

The registered manager and staff communicated regularly with families of people living in the home. They had good relationships with other professionals such as GPs and District Nurses for the benefit of people living in the home.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

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## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 25 January 2022 and was announced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

### Visiting in care homes

At the time of inspection, the home was on reduced visiting due to several staff testing positive. The provider told us visiting restrictions did not include health professionals and essential care givers. Window visits were taking place and people could also access Facetime and Skype.

On the day of the inspection, we observed there was no odour in the home, but the premises did not appear clean. There was little evidence that general or deep cleaning had been undertaken. We also observed that the maintenance of the environment needed attention.

We have signposted the provider to resources to develop their approach.