

Care UK Community Partnerships Ltd

Foxbridge House

Inspection report

Sevenoaks Road
Pratts Bottom
Orpington
Kent
BR6 7FB

Tel: 03333210926

Date of inspection visit:
15 October 2020

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27 October 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Foxbridge House is a residential care home that provides accommodation and nursing care for up to 84 older people. At the time of our inspection 58 people were living and receiving care and support at the home.

Why we inspected

We undertook this targeted inspection to check on a specific concern we had about staff not having access to the correct personal protective equipment [PPE], cleaning was not being completed correctly and staff were not following government guidance on socially distancing. The overall rating for the service has not changed following this targeted inspection and remains good.

CQC have introduced targeted inspections to follow up on Warning Notices or to check specific concerns. They do not look at an entire key question, only the part of the key question we are specifically concerned about. Targeted inspections do not change the rating from the previous inspection. This is because they do not assess all areas of a key question.

We found the following examples of good practice.

The provider had appropriate arrangements in place to help prevent the spread of Covid 19. They ensured that all staff received appropriate training and support to manage Covid 19. All staff had received training on Covid 19, infection control and the use of Personal Protective Equipment (PPE). We observed staff wearing appropriate PPE and socially distancing throughout our visit. We saw the home was clean and hygienic throughout.

All visitors were screened for symptoms of acute respiratory infection before being allowed to enter the home. They were supported to follow the Governments Guidance on wearing PPE and social distancing.

The provider ensured that people using the service could maintain links with family members and friends. People were supported to have visits from their relatives and friends in a designated visiting room where social distancing was observed. Visits were booked in advance and the room was cleaned between visits.

The provider had appropriate arrangements to test people and staff for Covid 19 and was following government guidance on testing. There was a designated team of nursing staff that carried all testing on people using the service and staff. This ensured that people and staff were tested for Covid 19 in a consistent way. Black, Asian and Minority Ethnic Covid 19 risk assessments were carried out with people using the service and staff to ensure they could live and work safely at the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Foxbridge House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.