

Runwood Homes Limited

Woodbury Court

Inspection report

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23 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Woodbury Court provides personal care with accommodation for up to 94 people. They were providing care for 93 people at the time of the inspection. The service is a large two storey building with a small garden courtyard in the middle of the complex. There are five units Rose, Tulip, Ivy, Lotus, and Lavender providing care to older people and those living with dementia

We found the following examples of good practice.

- The registered manager and provider had created a separate area of the home where families could meet with people safely, in a COVID-19 secure area. This involved using clear plastic and speakers to allow people to talk with each other. Visitors were provided with a separate door into the pod and had their temperature taken and recorded when they arrived.
- Staff were provided with easy read posters of what Personal Protective Equipment (PPE) staff should wear when supporting people with COVID-19. The laminated posters were attached to the people's doors and around the home.
- The registered manager undertook competency assessments of staff "donning and doffing" PPE and hand hygiene. This ensured staff were correctly following national guidelines when supporting people.
- Where people were COVID-19 positive, boxes of PPE were kept outside their bedrooms to ensure staff had access to the correct equipment.

We were assured that this service met good infection prevention and control guidelines

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection prevention and control guidelines

Inspected but not rated

Woodbury Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 23 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We have also signposted the provider to resources to develop their approach.