

Country Court Care Homes 2 Limited

Stanton Court

Inspection report

Stanton Drew
Bristol
BS39 4ER

Tel: 01275332410

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08 March 2021

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19 March 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Stanton Court is a nursing home that was providing support to 20 people at the time of our inspection. The service can accommodate up to 36 people. The home is laid out over three floors. Each floor provides en-suite bedrooms and access to communal bath/shower and toilet facilities. On the ground-floor there is a lounge, coffee lounge, dining room and conservatory. There is level access to the garden through the conservatory.

We found the following examples of good practice.

The provider was supporting relatives to visit with people safely. Visiting was facilitated in the conservatory, allowing visitors to enter without walking through the main home. Visitors remained seated by the open door and windows were opened to ensure adequate ventilation. Additional measures included a visiting screen, provision of personal protective equipment (PPE), rapid testing, and health passports. Health passports requested relevant information, such as if the visitor been abroad in the last two weeks. Visiting was strictly by appointment only.

We observed staff wearing PPE during our inspection. Staff had received training about how to safely manage their PPE. The provider completed competency checks to ensure staff continued to wear, apply and remove their PPE in line with the most recent guidance.

Nominated staff assumed the role of 'Champion'. Champions facilitated daily meetings with staff to discuss COVID-19 related concerns and updates to COVID-19 guidance.

The provider ensured staff were organised to limit the spread of the virus. For example, ensuring staff working with people who had confirmed COVID-19 didn't come into contact with people and staff who were COVID-19 free. The provider had also set-up an additional and separate staff room to ensure members of staff did not mix.

The provider re-organised the home in response to COVID-19 to help prevent the spread of the virus. For example, during the outbreak people with confirmed COVID-19 were isolated in bedrooms on the top floor. Additional measures that remained in place included seats in communal areas that were spaced to ensure social distancing.

There were robust arrangements to manage laundry, this included walking soiled or used laundry down an external staircase to the laundry-room for washing. This meant the laundry was not walked through the home and helped to prevent the spread of infection. There were hand-washing facilities available in the laundry-room and the windows were open to ensure adequate ventilation.

When the service had experienced an outbreak of COVID-19, staff stayed overnight in tents on the lawn to help prevent the spread of the virus.

The provider had implemented a testing programme and worked in line with published guidance when results were positive. Staff, visitors and people were tested regularly.

The provider had arrangements in place to safely welcome new admissions into the home. This included rapid testing prior to and on the morning of entry into the home, temperature checks and a period of isolation.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

Stanton Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 08 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.