

Mr & Mrs P Sohanpaul

The Red House Nursing Home

Inspection report

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24 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

The Red House Nursing Home provides accommodation and nursing care for up to 32 people. Twenty three people were living at the home at the time of our inspection.

We found the following examples of good practice.

Visitors were asked to provide evidence of completing a lateral flow (rapid result) swab test on the day of the visit and asked to sign in. Personal protective equipment (PPE) was available in the entrance area and there were signs requesting visitors wear it.

People were admitted to the home safely. Appropriate testing was carried out to ensure people did not have the coronavirus when they moved in to the home.

Staff had access to PPE to protect themselves and others from the risk of infection. There were PPE stations around the home and staff were seen wearing PPE. Training had been undertaken on correct use and disposal of PPE. The home had not experienced any issues in obtaining supplies of PPE during the pandemic.

There had been regular testing of staff and people living at the home.

The home had experienced two outbreaks of coronavirus during the pandemic. People were able to isolate in their rooms, where able.

Assessments had been carried out to protect staff who may be clinically vulnerable and at higher risk if they contracted COVID-19. There had not been any disruption to people's care as a result of staff needing to isolate.

There were policies and procedures to provide guidance on safe infection prevention and control practice. Audits were carried out to check standards were being maintained.

The home was kept clean.

The registered manager told us the home had been offered support from the mental health team to promote the well-being of staff. They also said staff were asked how they were managing during their supervision meetings.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Red House Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 24 February 2022 and was announced. We gave the service two days' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

The home had been closed to visitors during two outbreaks, apart from families visiting people at end of life. The service's approach to visiting had not taken into account guidance from the government to permit relatives to keep in touch with their family members in person, including during outbreaks of coronavirus. Families had not been contacted to see if they wished to be an identified essential care giver. Essential care givers can visit the home to offer companionship or help with care needs and maintain important relationships. The provider remedied this after the inspection, by showing us a letter they intended to send out to relatives, to invite them to become essential care givers.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes. At the time of our inspection, the provider had not ensured it had proof of full vaccination against COVID-19 for all non-exempt staff. However, this information was provided to us the day after the inspection.