

# Dr Rex Obonna

## Quality Report

Southwick Health Centre  
The Green  
Sunderland  
SR4 2LT

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

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## Overall summary

### Letter from the Chief Inspector of General Practice

We carried out an inspection of this practice on 04 August 2014 during which we found there had been a breach of legal requirements. After the inspection the practice wrote to us to say what they would do to comply with the compliance action (now known as a requirement notice)

we set under Regulation 21 HSCA 2008 (Regulated Activities) Regulations (2010) Requirements relating to workers (which corresponds to Regulation 19 of the HSCA 2008 (Regulated Activities) Regulations (2014)).

We undertook this focused inspection on 15 July 2015 to check that the practice had followed their action plan and to confirm they now fully complied with the above

# Summary of findings

regulation. This report only covers our findings in relation to this requirement. You can read the report from our last comprehensive inspection by selecting the 'all reports' link for Dr Rex Obonna on our website at [www.cqc.org.uk](http://www.cqc.org.uk).

Our key finding was as follows:

- The practice had complied with the requirement notice we had set following the last inspection.

Appropriate recruitment checks had been carried out for a member of the clinical team who had commenced working at the practice since our last inspection.

**Professor Steve Field (CBE FRCP FFPH FRCGP)**

Chief Inspector of General Practice

# Summary of findings

## The five questions we ask and what we found

We always ask the following five questions of services.

### **Are services safe?**

Appropriate recruitment checks had been carried out. This meant that patients who used the practice were protected from being cared for and treated by unsuitable staff.

# Summary of findings

## What people who use the service say

This was a focussed inspection which looked at whether the required recruitment checks had been carried out for any new staff employed at the practice since our previous inspection visit. We did not therefore speak to any patients.

# Dr Rex Obonna

## Detailed findings

### Our inspection team

#### **Our inspection team was led by:**

A CQC Lead Inspector.

## Background to Dr Rex Obonna

Dr Rex Obonna is a busy practice located in the Southwick area of Sunderland. The practice provides services to 2054 patients of all ages, based on a Personal Medical Services (PMS) contract agreement for general practice. The practice is part of NHS Sunderland Clinical Commissioning Group (CCG). The health of people in Sunderland is generally worse than the England average and deprivation is higher than average. About 25.7% (12,700) of children live in poverty. Life expectancy for both men and women is lower than the England average. Dr Rex Obonna has a higher percentage of patients in the under 18 age group and a lower percentage of patients in 65+ age group, when compared to the local CCG and England averages. The practice is located in the Southwick Health Centre, which also accommodates two other GP practices and community health staff. The practice provides a range of services and clinics, including, for example, clinics for patients with asthma and epilepsy. The practice is operated by one GP who is male) Other staff include: a practice nurse; a phlebotomist; a practice manager and a number of administrative and reception staff. Dr Rex Obonna operates from the following address which we visited as part of the inspection:

Southwick Health Centre, The Green, Southwick, Sunderland, SR5 2LT.

The practice's opening hours are:

Monday - 08:30am to 6:00pm;

Tuesday - 08:30am to 6:00pm;

Wednesday - 08:30am to 7:30pm;

Thursday - 08:30am to 6:00pm;

Friday - 08:30am to 6:00pm.

When the practice is closed patients can access out-of-hours care via Primecare Out-of-hours and the NHS 111 service.

## Why we carried out this inspection

We carried out this focussed inspection of Dr Rex Obonna on 15 July 2015. It was carried out to check whether the practice had complied with the requirement notice we set following our inspection on 26 August 2014. As part of this inspection, we reviewed the practice against one of the five questions we ask about services: is the service safe. This is because the service was not compliant with the regulation requiring employers to carry out checks on new employees before they commence work.

## How we carried out this inspection

We carried out a focussed inspection visit on 15 July 2015. We spoke with the practice manager and reviewed the recruitment records of a member of the clinical team who had been appointed since our last inspection of the practice.

# Are services safe?

## Our findings

Following an inspection we carried out in August 2014 a requirement notice was set in which we told the provider: ‘Patients who used the service were not fully protected from the potential risks of unsuitable staff being employed to care for them because effective recruitment and vetting procedures were not in place.’ We carried out a focussed inspection on 15 July 2015 to follow up on the requirement notice we set following our inspection visit in August 2014.

Evidence we obtained as part of this focussed inspection confirmed the practice had appointed only one new member of staff since our previous inspection. We looked at the recruitment records for this person. These showed that the new member of staff had:

- Undergone a Disclosure and Barring Service (DBS) check to help make sure they were safe to work with vulnerable adults and children;
- Received a job description and a contract of employment;

- Received an induction. The member of staff concerned told us this was sufficient given that they had previously worked at the practice;
- Undergone an identity check;
- Submitted an application form and a Curriculum Vitae (C.V.) which provided details of their previous employment history. References had also been obtained, including one from their last employer;
- Completed a medical questionnaire to help the provider reach a judgement about whether they were physically and mentally fit to carry out the role for which they had been appointed to;
- Provided copies of their professional qualifications to help the provider reach a judgement about whether they had the skills and knowledge to enable them to meet patients’ needs.

In addition, there was also evidence that the provider had carried out a check to make sure they were appropriately registered with their professional body, the Nursing and Midwifery Council.