

Liaise Loddon Limited

Baytrees

Inspection report

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Date of inspection visit:
24 February 2022

Date of publication:
28 March 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Baytrees is a Care Home for people with learning disabilities and/or autism. At the time of the inspection there were four people living at the home. The home is an adapted building with bedrooms, shared living spaces and a garden for people.

We found the following examples of good practice.

The service had a flexible staff group with bank staff and regular agency staff used to ensure people had the support they needed. There was good oversight of infection control in the home with regular spot checks of hand hygiene and cleaning.

The manager had considered people's individual risks related to COVID-19 and had supported them to understand how to keep themselves safe in the home and in their community. The manager had a good understanding of capacity and helping people make decisions related to COVID-19, such as testing and vaccination.

There was good space available for staff to take breaks, to remove PPE and eat and drink. A garden room had been adapted for one person to give them some additional space to help when restrictions meant more activities and time was spent at the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Baytrees

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 24 February 2021 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- The home was supporting people to have visits from loved ones in the home, and to visit family and friends in a safe way, and in line with government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.