

Southside Partnership Widmore Road

Inspection report

118 Widmore Road
Bromley
Kent
BR1 3BE

Date of inspection visit:
26 January 2021

Date of publication:
10 March 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Widmore Road provides a respite service and emergency support and accommodation for up to 12 people with learning disabilities at any one time. There were five people using the service at the time of our visit.

We found the following examples of good practice.

Staff had access to the PPE they needed to support people safely whilst minimising the risk of the spread of infection. They understood how to put on and take off PPE safely, in line with national guidelines.

Staff worked to ensure they and the people they supported were socially distanced whilst at the service. The provider had screening procedures in place for any visitors to the service and followed national guidance when admitting people to the service to reduce infection risks.

Friends and relatives were unable to visit the service at the time of our inspection, but people were able to maintain contact with their loved ones and take part in group activities with friends using video conferencing technology.

People and staff were routinely tested for COVID-19 and the registered manager understood the action to take to effectively manage a potential outbreak, should one occur. Staff received infection control training and followed safe hygiene practice whilst working. The home was regularly cleaned to help minimise the risk of infection spread.

The provider had infection prevention and control policies in place which were up to date and reflective of national guidelines.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Widmore Road

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 26 January 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.