

Four Seasons 2000 Limited

# Marlborough Court

## Inspection report

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Date of inspection visit:  
07 January 2021

Date of publication:  
03 February 2021

## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Marlborough Court is a care home providing personal and nursing care to people age 65 and over. Marlborough Court accommodates up to 78 people across three separate units, each of which has separate adapted facilities. One of the units specialises in providing care to people living with dementia. At the time of this inspection, 51 people were using the service.

There were appropriate infection prevention and control measures in place. At the time of this inspection, visitors including relatives were not being admitted into the home unless those with exceptional circumstances such as people receiving end of life care. The provider had procedures in place to ensure people could receive visitors safely. All visitors were required to complete a coronavirus test and were only allowed into the home with a negative test result. A pre-booked visiting system was in place and at a designated visiting area. Visitors were required to undertake a temperature check, wear appropriate personal protective equipment such as a face covering and complete a Covid-19 declaration form.

There was sufficient stock of personal protective equipment (PPE) including, masks, gloves, aprons, face shields and hand sanitisers for disinfecting. We observed all staff had suitable PPE on and a staff member showed us how they don and doff (put on and take off) their PPE. Two staff told us they felt safe working at the service.

The home appeared clean and furniture was spaced-out to promote and maintain social distancing rules.

The service had arrangements in place to test people and staff for coronavirus in line with current government guidance on testing.

Where people had tested positive for Covid-19 or had recently returned from hospital, they were supported to isolate in their room or on an isolation unit and were regularly monitored for 14 days to minimise the spread of infection.

Staff had completed infection prevention and control training and coronavirus training which included donning and doffing and the safe disposal of PPE.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Marlborough Court

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 7 January 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively managed.
- We were assured that the provider's infection prevention and control policy was up to date.