

Curans Care Limited

Curans Care

Inspection report

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26 January 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Curans Care is a supported living service providing personal care to people living in individual and shared flats in Tooting and Kingston. At the time of the inspection there were 21 people using the service across six supported living schemes. Not everyone who used the service received personal care. CQC only inspects where people receive personal care. This is help with tasks related to personal hygiene and eating. Where they do we also consider any wider social care provided.

We found the following examples of good practice.

The provider took reasonable steps to ensure the risks of having visitors who may catch and spread infection were understood and mitigated. Visitors entering the service were requested to complete a visitors book and were encouraged to complete lateral flow testing (LFT) and were screened for symptoms of acute respiratory infection on entry. They were supported to wear a face covering when visiting. The provider supported people in outside visits and had a process for monitoring them for symptoms of Covid-19 and LFT on their return.

Routine testing scheme for all staff and people using the service had been implemented. Appropriate consent was in place for people using the service. Where people did not wish to be tested, they were supported to understand why testing is deemed important. Where people lack capacity to consent to testing the provider had followed the MCA and best interest principles.

The provider had not had any people who use the service who had tested positive for Covid-19, however, there was a clear process to follow if this did happen.

Use of Personal Protective Equipment (PPE) was in accordance with current government guidelines. Staff had a sufficient supply and access to appropriate PPE. The provider has worked with the housing provider to ensure where appropriate/possible signage on donning/doffing PPE and handwashing is visible in all communal areas, including for visitors. The provider has robust systems in place to ensure government PPE guidance is being followed across the services they support.

All staff in high risk groups such as BAME, clinically 'extremely vulnerable' have been risk assessed, and adjustments had been made.

The provider ensured that the home was well ventilated, with windows and doors opened where appropriate to facilitate ventilation.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Curans Care

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 26 January 2022 and was announced. We gave the service 24 notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance.